17TH HEALTHCARE EXCELLENCE AWARDS 2025

OCTOBER 8

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FICCI

AWARDS OBJECTIVE

To felicitate individuals and organizations that have demonstrated exceptional work:

- Operational excellence
- Innovated for the betterment of the healthcare industry
- Increased efficiency
- Improved performance of healthcare delivery at large
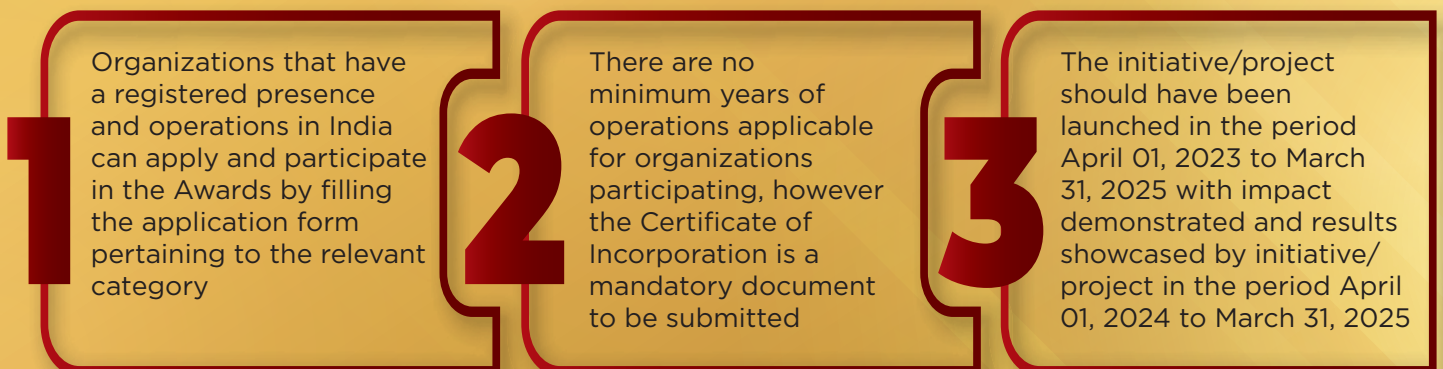
FICCI HEALTHCARE EXCELLENCE AWARDS 2025

General Awards
To recognize excellence in healthcare sector

Special Awards
Jury based awards to recognize exemplary contribution of individuals in the healthcare sector

APPLICATION PROCESS

- The application forms are available at **www.ficcihealthawards.com**
- Forms should be filled in English only
- All the fields are compulsory to be filled. Please fill (NA/na) in the fields which are not applicable
- Incomplete forms or forms with incomplete sections may not be considered
- A participating organization can send multiple entries in more than one eligible category, provided it is for a separate initiative/product/service. Each initiative/product/service would need to fill a separate online application form for each category. One form cannot be used for multiple initiative/product/service
- If multiple partners apply for the same initiative/product/service, then they should agree amongst themselves who would be the rightful owner of the initiative/product/service. The Award's management or any of its partners will not be involved in deciding the same
- A declaration is to be submitted if a third party is applying on behalf of an organization
- The Jury has the right to reclassify application forms from one category to another or reject an application form, at its discretion. This is not contestable in any manner
- It is highly recommended to provide all monetary figures in INR Crore
- Please maintain one copy of the completed form with you for your records
- Please submit up to 5 supporting documents along with the application form online. Supporting documents should be in the following formats only–pdf/jpeg. Size of each document cannot exceed 2 MB
- A declaration on company letterhead signed by an authorized signatory attesting to the authenticity of the data provided in the application form is mandatory for all entries
- Incorporation certificate is a mandatory document for all entries. In case a participant fails to submit the proof of incorporation certificate of the participating entity and start date of initiative on organization's letter head, they may be disqualified from participation
- Last date for receiving completed application forms online is **7th June 2025 till 1800 hrs**
- If you have any queries, please contact us at +91 8929955095, +91 9871064408 or write to us at healthawards@ficci.com

SELECTION PROCESS

- All eligible entries will be screened by an interim Jury panel
- The Jury will have the sole right and discretion to reject entries that in their view do not meet the basic specified criteria
- Based on the evaluation framework agreed with the Jury, interim Jury will scrutinize all eligible applications received and short-list entries for online/field visit verification
- Online verification/field visits to the finalists will be conducted by an independent agency nominated by FICCI to validate the authenticity of the information provided in application form/questionnaire
- Post verification, qualified finalists will be contacted and provided with the presentation format in which they would be required to submit/present their case study
- The Awards ceremony will be held in physical format at New Delhi. In case of any change in event format, the participants will be informed accordingly. The cost of travel incurred by participants, if any, would need to be borne by the participants themselves
- Award will be given only to the winners of each category during the Awards ceremony on **8th October 2025**
- There will be 1 winner in each award category, as mentioned in the category section. However, the final decision will be at the discretion of the Jury
- Jury's decision on all matters relating to these Awards would be final and binding on all participants, and non-contestable. In case the Jury does not come to a consensus on a particular category, the Jury may not award that category and proceed as it otherwise deems suitable

ELIGIBILITY CRITERIA

1 Organizations that have a registered presence and operations in India can apply and participate in the Awards by filling the application form pertaining to the relevant category

2 There are no minimum years of operations applicable for organizations participating, however the Certificate of Incorporation is a mandatory document to be submitted

3 The initiative/project should have been launched in the period April 01, 2023 to March 31, 2025 with impact demonstrated and results showcased by initiative/ project in the period April 01, 2024 to March 31, 2025

EVALUATION PARAMETER

40%

Impact
created by the initiative/ project on various stakeholders (such as customers, competitors etc.)

30%

Initiative/Project
implemented for patients & other stakeholders in the sector

30%

Sustainability/Scalability
how will the initiative/ project be taken ahead in the future

AWARD CATEGORIES *(GENERAL AWARD)*

Excellence in Patient Care & Service Delivery

To recognize healthcare organizations, which have implemented unique and innovative solutions for upgrading or improving facilities in line with the latest developments whilst maintaining or reducing the costs involved to improve overall service delivery.

These could include initiatives to improve healthcare facilities, preventive healthcare solutions, better medical facilities, telemedicine, remote care, doorstep care, capacity building, lowering costs, patient transport and more structured processes to enhance service delivery benchmarks.

Who can Apply	Number of Winners (4)
• Private Hospitals • Public Hospitals • Other Healthcare Providers* • Start-Ups**	• Private Hospitals • Public Hospitals • Other Healthcare Providers* • Start-Ups**

Excellence in Patient Safety

To recognize innovative solutions and new initiatives including tools and devices, for improving overall patient safety while preventing and reducing risks of injury, infections, errors, delays and harm that occurs to patients during the provision of healthcare.

Who can Apply	Number of Winners (4)
• Private Hospitals • Public Hospitals • Other Healthcare Providers* • Start-Ups**	• Private Hospitals • Public Hospitals • Other Healthcare Providers* • Start-Ups**

Excellence in Community Engagement

To recognize social initiatives that have resulted in the upliftment of healthcare status in India. The initiative should be well defined, measurable, scalable, and having wider impact on the preventive/therapeutic and outcome-based healthcare scenario.

This can include environment, hygiene, bio waste related measures also.

Who can Apply	Number of Winners (2)
• For-Profit Organizations (Hospitals, MedTech/Device Companies/Other Healthcare Providers*) • NGOs & Not-For-Profit Organizations	• For-Profit Organizations (Hospitals, MedTech/Device Companies/Other Healthcare Providers*) • NGOs & Not-For-Profit Organizations

Training & Skill Development Initiative of the Year

To recognize the excellence and innovative strategies for healthcare skilling and training over & above their routine and regulatory requirements, that have led to a significant increase in numbers as well as quality and relevance of healthcare professionals including nursing, paramedical and other support staff efficiency.

Who can Apply	Number of Winners (2)
• Medical Institutes/Colleges • Hospitals/Health Technology Companies/ Other Healthcare Providers*	• Medical Institutes/Colleges • Hospitals/Health Technology Companies/ Other Healthcare Providers*

Technology Transformation Initiative of the Year

To recognize organizations that have delivered outstanding initiatives in leveraging technologies to revolutionize and enhance healthcare practices. This category highlights initiatives that demonstrate innovative technologies, integration of various solutions, such as artificial intelligence, data analytics and drive overall transformation within the healthcare sector. Initiative should be a breakthrough and an innovation or re-adaptation of an existing technology to bring disruption in the current practices.

Note: Technology initiatives undertaken to enhance routine operational and maintenance activities of the organization, such as maintaining electronic records, telemedicine, patient care etc., cannot apply for this category.

Who can Apply	Number of Winners (3)
• Medical Technology and Device Companies/ Software Developers Including Mobile Apps • Hospitals/Other Healthcare Providers* • Start-Ups**	• Medical Technology and Device Companies/ Software Developers Including Mobile Apps • Hospitals/Other Healthcare Providers* • Start-Ups**

*Other Healthcare Providers – Diagnostic Centre, Primary Health Centre, Ambulatory Services, Med-Tech Companies, New-Age Models, Home Healthcare Services, etc.

**Start-Ups – Hospitals, Med-Tech Companies, Diagnostic Centre, Ambulatory Services, etc. (A new facility/product/centre etc. started by an existing hospital chain/healthcare provider will not be considered as a start-up)

AWARD CATEGORIES *(INDIVIDUAL AWARD)*

Chairman's Award for Outstanding Leadership in Healthcare

The Chairman's Award for Outstanding Leadership in Healthcare is a prestigious honor bestowed upon individuals who have made exceptional and transformative contributions to the healthcare sector.

This accolade is designed to celebrate the often-overlooked champions in the healthcare realm—those dedicated medical and nursing professionals who serve as the driving force behind the success of many healthcare institutions. Individuals who have pioneered and ardently championed transformative initiatives, yielding significant improvements in the organization's operations, patient care, and overall effectiveness. This Award is not focused on clinical excellence but rather on the individual's administrative acumen and skills.

Healthcare Humanitarian

The Award will recognize a Social Activist who has made an outstanding contribution to healthcare segment in India. The social causes should have made a measurable impact in making quality healthcare available in India without any profit or business motive.

Healthcare Personality of the Year

The Award will recognize an individual who has had significant achievements during the past year in terms of business growth, mergers and acquisitions, positive regulatory change, betterment of academia, research, global expansion, etc. Should have a minimum experience of 15 years in the healthcare industry as of 31st March 2025.

Lifetime Achievement in Healthcare Industry

The Award will recognize an individual who has made significant impact on the Indian healthcare industry over their career. The award is for a well known and respected person in the healthcare industry who is a role model for current and future healthcare professionals. Should have completed 65 years of age as of 31st March 2025.

APPLICATION FEES

Sector	Fee (Per Application)
Private Sector	15,000/- + 18% GST
Public Sector (Govt.)/ NGO/Trust	7, 500/- + 18% GST
Start-Ups	5,000/- + 18% GST

*10% Discount on overall amount in case of three or more applications

**Fee once submitted is non-refundable

FICCI

Established in 1927, FICCI is the largest and oldest apex business organisation in India. Its history is closely interwoven with India's struggle for independence, its industrialization, and its emergence as one of the most rapidly growing global economies.

A non-government, not-for-profit organisation, FICCI is the voice of India's business and industry. From influencing policy to encouraging debate, engaging with policy makers and civil society, FICCI articulates the views and concerns of industry. It serves its members from the Indian private and public corporate sectors and multinational companies, drawing its strength from diverse regional chambers of commerce and industry across states, reaching out to over 2,50,000 companies.

FICCI provides a platform for networking and consensus building within and across sectors and is the first port of call for Indian industry, policy makers and the international business community.

For further details, please contact

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✉ healthawards@ficci.com

To apply, please visit

www.ficcihealthawards.com

Last Date to Apply: 7th June 2025

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